

Nicola Hesketh  
Project and Information Co Ordinator

**Our Ref: FOI3888/NH/02**  
**Please ask for: Nicola Hesketh**  
**Direct dial: 01827 709 587**  
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[name redacted]  
Concept Elevators

9<sup>th</sup> May 2016

Dear [name redacted]

### **Freedom of Information – Request for Information**

With regards to your recent enquiry for information held by the Authority under the provisions of the Freedom of Information Act. Please find the information you requested below with reference in the box to your original enquiry for clarity where multiple answers are required.

#### **Details of Your Request**

1. How many lifts are managed by the council (including all passenger lifts, platform lifts, goods only lifts, dumb waiters etc)?
2. Do the lifts have a comprehensive (including maintenance visits, parts and labour included) or basic (maintenance visits only included, all call outs/repairs charged additionally) maintenance contract?
3. How much is the annual maintenance cost per lift (e.g. 'headline' cost on last tender quote)?
4. (a) How much in addition to contract (i.e. question 3, above) is spent per year (i.e. call outs due to misuse etc)?  
(b) How much in addition to contract is spent per annum on major works such as installations and refurbishments?
5. When is the current contract due for renewal?
6. Does the council manage its own contract or is this done by an FM company or consultancy?
7. What is the name of the current maintenance provider?
8. What are the contact details of the council officer in charge of managing this contract?

#### **The response to your request as follows:**

- 1) **118 (12 Passenger Lifts, 103 Stairlifts, 3 Passenger Lifts)**
- 2) **All have maintenance visits in accordance with legal requirements and call outs etc. charged separately**
- 3) **Passenger lifts £11,680, stairlifts £35,791 per annum and £7780.00 for 3 lifts**
- 4)
  - a) **Passenger lifts £8,956 and stairlifts £36,906 which includes some renewals**
  - b) **Nothing in the last financial year, and nothing planned unless absolutely necessary**
- 5) **March 2017 (subject to possible extension) Solihull Metropolitan Borough Council will be picking this up as part of SLA**
- 6) **TBC managed contracts**
- 7) **Mears Jacksons, Orbis, Pickerings**
- 8) **John Murden (01827 709709) Paul Weston (01827 709709)**

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Tamworth Borough Council,  
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Tamworth,  
B79 7BZ

Details of Tamworth Borough Council's internal review and complaints procedure are attached, in accordance with the provisions of the Act.

Yours Sincerely

Nicola Hesketh  
Project and Information Coordinator