

Nicola Hesketh
Project and Information Co Ordinator

Our Ref: FOI3917/NH/02
Please ask for: Nicola Hesketh
Direct dial: 01827 709 587
E-mail: FOImailbox@tamworth.gov.uk

[name redacted]

19th May 2016

Dear [name redacted]

Freedom of Information – Request for Information

With regards to your recent enquiry for information held by the Authority under the provisions of the Freedom of Information Act. Please find the information you requested below with reference in the box to your original enquiry for clarity where multiple answers are required.

Details of Your Request

I am researching local authority insurance costs and providers and I would appreciate answers to the following questions back to this email address:

1. *Who provides your authority's insurance?*
2. *When did this contract start?*
3. *When is the contract up for renewal?*
4. *How much premium do you pay per annum per class of business?*
5. *What is the excess per class of business on this insurance contract?*
6. *Does your authority handle any insurance claims in house?*
7. *If your authority does handle some insurance claims in house, please explain how you select the claims you handle (typically, the approach is to handle claims up to a certain value, or claims within your excess for that class of business)?*
8. *If you do not handle some insurance claims in house, who provides this service?*
9. *Looking over the last three years that ended at the end of March 2016, how many claims*
 - a. *Did you pay out?*
 - b. *Did your insurer pay out?*
10. *Looking over the last three years that ended at the end of March 2016, how much in total*
 - a. *Did you pay out?*
 - b. *Did your insurer pay out?*

The response to your request as follows:

1. **Zurich Municipal**
2. **30/9/2015**
3. **29/9/2020**
4. **This information is publicly available on the website at:**
<http://www.tamworth.gov.uk/spending-summary> therefore it is considered exempt under S21 of the Act where we are not obliged to provide the information again if it publicly available elsewhere.
5. **Property £10k, Liability £5k, Vehicle £500**

6. No
7. We do review claims and may deal direct for small fixed price settlements e.g. small property claims
8. Zurich Municipal
9. A) None B) 46
10. A) none B) £398,841.28

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Project and Information Coordinator,
Tamworth Borough Council,
Marmion House,
Lichfield Street,
Tamworth,
B79 7BZ

Details of Tamworth Borough Council's internal review and complaints procedure are attached, in accordance with the provisions of the Act.

Yours Sincerely

Nicola Hesketh
Project and Information Coordinator