

Nicola Hesketh
Project and Information Co Ordinator

Our Ref: FOI3946/NH/02
Please ask for: Nicola Hesketh
Direct dial: 01827 709 587
E-mail: FOImailbox@tamworth.gov.uk

[name redacted]

15th June 2016

Dear [name redacted]

Freedom of Information – Request for Information

With regards to your recent enquiry for information held by the Authority under the provisions of the Freedom of Information Act. Please find the information you requested below with reference in the box to your original enquiry for clarity where multiple answers are required.

Details of Your Request

*I would like to request the following breakdown of the ICT hardware maintenance and costs: A list of the models of the physical servers, storage devices, tape libraries, network switches and routers under support contracts; as well as the cost and duration of said contracts, with start and end dates and service level associated with the equipment. Could you also supply the names of the suppliers of aforementioned support services?
I would also request the name of the person/s in your organisation responsible for the maintenance support contracts.*

The response to your request as follows:

Servers – HP DL 360/380
Storage – NetApp FAS2040/FAS2050
Tape Library – Overland NEO 2000
Switches – Cisco 4507, 3560,2950
Routers - Cisco

Contract information is publicly available on our website at:
<http://www.tamworth.gov.uk/spending-summary> therefore it is considered exempt under S21 of the Act where we are not obliged to provide the information again if it publicly available elsewhere.

Contact name for the ICT maintenance support contracts: Gareth Youlden

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Project and Information Coordinator,
Tamworth Borough Council,
Marmion House,
Lichfield Street,
Tamworth,
B79 7BZ

Details of Tamworth Borough Council's internal review and complaints procedure are attached, in accordance with the provisions of the Act.

Yours Sincerely

Nicola Hesketh
Project and Information Coordinator