

Nicola Hesketh  
Project and Information Co Ordinator

**Our Ref: FOI4063/NH/02**  
**Please ask for: Nicola Hesketh**  
**Direct dial: 01827 709 587**  
**E-mail: FOImailbox@tamworth.gov.uk**

[name redacted]  
Papworth Trust  
Bernard Sunley Centre  
Cambridge  
CB23 3RG

11<sup>th</sup> August 2016

Dear [name redacted]

### **Freedom of Information – Request for Information**

With regards to your recent enquiry for information held by the Authority under the provisions of the Freedom of Information Act. Please find the information you requested below with reference in the box to your original enquiry for clarity where multiple answers are required.

#### **Details of Your Request**

*I would like to request the following information:*

*The following questions relate to applications for Discretionary Housing Payments (DHPs) for assistance with the impact of the April 2013 Housing Benefit changes for social rented sector tenants, during the current financial year.*

- 1) How many disabled applicants successfully received DHP monies in each year since the financial year 2010/11?*
- 2) What is the total number of DHP applications received to date (disabled and non-disabled)*
- 3) How many applicants have been awarded a DHP to date (disabled and non-disabled)?*
- 4) How many applicants have been refused a DHP to date (disabled and non-disabled)?*
- 5) How many DHP applications are still being processed (disabled and non-disabled)?*
- 6) On average, how long does processing a DHP application take, from receiving the application to providing the final decision to the applicant?*
- 7) What is the most common reason that your council is refusing a DHP?*
- 8) Do you include a person's Disability Living Allowance as part of their household income?*
- 9) What figure has the Government given for your DHP fund in each financial year since 2010/11?*
- 10) What is the shortest period of time you have awarded a DHP for?*
- 11) How many repeat DHP applicants have you administered funding to?*
- 10) How much money from DHP is being used for DFG money?*

**The response to your request as follows:**

- 1) **Not known – information not kept separately**
- 2) (2010/11) 48 (2011/12) 63 (2012/13) 107 (2013/14) 421 (2014/15) 524 (2015/16) 359 (2016/17 YTD) 84
- 3) (2010/11) 32 (2011/12) 39 (2012/13) 81 (2013/14) 253 (2014/15) 353 (2015/16) 268 (2016/17 YTD) 72
- 4) (2010/11) 16 (2011/12) 24 (2012/13) 26 (2013/14) 168 (2014/15) 171 (2015/16) 91 (2016/17 YTD) 82
- 5) 4
- 6) **No more than 5 working days**
- 7) **Disposable income**
- 8) **No**
- 9) (2010/11) £9320 (2011/12) £18457 (2012/13) £39257 (2013/14) £111536 (2014/15) £113054 (2015/16) £93652 (2016/17) £120655
- 10) 4 weeks
- 11) **Approximately 40% of claimants**
- 12) **£nil**

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Project and Information Coordinator,

Tamworth Borough Council,  
Marmion House,  
Lichfield Street,  
Tamworth,  
B79 7BZ

Details of Tamworth Borough Council's internal review and complaints procedure are attached, in accordance with the provisions of the Act.

Yours Sincerely

Nicola Hesketh  
Project and Information Coordinator