

Nicola Hesketh
Project and Information Co Ordinator

Our Ref: FOI4125/NH/02
Please ask for: Nicola Hesketh
Direct dial: 01827 709 587
E-mail: FOImailbox@tamworth.gov.uk

[name redacted]
Building Services

12th October 2016

Dear [name redacted]

Freedom of Information – Request for Information

With regards to your recent enquiry for information held by the Authority under the provisions of the Freedom of Information Act. Please find the information you requested below with reference in the box to your original enquiry for clarity where multiple answers are required.

Details of Your Request

Can you please advise what arrangements are in place for the management of the following services: -

- *Parking enforcement and ticketing*
- *Car parks management*
- *Pay and display*
- *Parking machine cash collection*

Please provide details for both on-street and off-street parking.

If some, or all, elements are managed in-house please say so. If any elements, or the whole service, are contracted out to a third-party company can you tell me the details for each as follows: -

- 1. The name of the contractor*
- 2. Start date of the contract*
- 3. Contract term (plus any extension options not yet exercised)*
- 4. End data of contract*
- 5. Annual value of the contract*
- 6. Full description of the services covered (e.g. back-office, on-street ticketing, council car parks etc.)*

The response to your request as follows:

- **Parking enforcement and ticketing:**
- **On Street – Staffordshire County Council**
- **Off Street – Tamworth Borough Council**
- **PCN processing on and off street – Stoke on Trent City Council**
- **Car parks management & Pay and display:**
- **Public Pay and display Tamworth Borough Council**

- **Parking machine cash collection:**
- **Kings**

Value of the contract with Stoke on Trent City Council is managed by Staffordshire County Council if you have not done so already please direct your request by email to the following address:

foi@Staffordshire.gov.uk

Or alternatively by post to:

Information Governance Unit
Staffordshire County Council
Wedgwood Building - Block A
Tipping Street
Stafford
ST16 2DH

Information with regard to off-street enforcement can be found at
<http://www.tamworth.gov.uk/transparency-and-open-data>

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Project and Information Coordinator,
Tamworth Borough Council,
Marmion House,
Lichfield Street,
Tamworth,
B79 7BZ

Details of Tamworth Borough Council's internal review and complaints procedure are attached, in accordance with the provisions of the Act.

Yours Sincerely

Nicola Hesketh
Project and Information Coordinator