

Nicola Hesketh
Project and Information Co Ordinator

Our Ref: FOI4233/NH/02
Please ask for: Nicola Hesketh
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[name redacted]

12th December 2016

Dear [name redacted]

Freedom of Information – Request for Information

With regards to your recent enquiry for information held by the Authority under the provisions of the Freedom of Information Act. Please find the information you requested below with reference in the box to your original enquiry for clarity where multiple answers are required.

Details of Your Request

I am seeking information on application numbers and waiting lists for your council's housing register.

Could you send me answers to these questions:

- How many households are currently registered on your housing register (and actively seeking a home)?*
- How many households applied to join your housing register in the 2015-2016 financial year?*
- How many of those households were accepted onto the register?*
- How many of those applicants were turned down?*
- What were the main reasons why they were turned down?*
- What are your council's local connection requirements?*
- How many households on your housing register are transfer tenants seeking transfer to a new property?*
- Does your council make direct offers of social housing? If Yes, how many direct offers were made in the 2015-2016 financial year?*
- From what bands/points ranges are people on your housing register most likely to be made an offer of council housing?*
- In those "most likely to be made an offer" bands/points ranges:*

What was the median waiting time for an eligible household in 2015-2016 for:

- A one bedroom home*
- A two bedroom home*
- A three bedroom home*
- A four bedroom home*

Please also send me a copy of your council's housing allocation policy.

Thank you

The response to your request as follows:

- As of 2/12/16 there were 1638 applications registered but this number changes daily.
- 1055
- 942
- 113 application forms were returned
- The main reason application forms were rejected were due too no proof of identity or supporting documents not being received with the form, forms being incomplete, forms not being signed and dated by the applicants, homeowners who in certain circumstances are disqualified from the register, and persons under 18.
- This information is freely available in the allocations policy using the following link:
[http://www.tamworth.gov.uk/sites/default/files/housing_docs/Allocations_Policy_June2014.p](http://www.tamworth.gov.uk/sites/default/files/housing_docs/Allocations_Policy_June2014.pdf)

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- As of 2/12/16 there were 226
- 7
- There are 5 band awards and depending on the property type and location will determine the banding of the successful bidder – there is less demand for some property types and less popular areas which means that people from a lower band award will be made a tenancy offer
Band 4 upwards for bedsit / studio style properties - sheltered housing
Band 3 upwards for sheltered housing & age restricted properties – flats
Band 3 upwards for 3 bed room houses
Band 2 upwards for general needs bedsit / studio style properties
Band 1 for bungalows 1 or 2 bedroom
Band 1 & 1+ for 2 bed room houses or general needs one and two bedroom flats & 4 bed houses
- The band award & length of time in that band are given in the weekly lettings result for each property at <http://www.findingahometamworth.co.uk/content/recent-lettings.aspx>
- This information is freely available in the allocations policy using the following link:
[http://www.tamworth.gov.uk/sites/default/files/housing_docs/Allocations_Policy_June2014.p](http://www.tamworth.gov.uk/sites/default/files/housing_docs/Allocations_Policy_June2014.pdf)

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Details of Tamworth Borough Council's internal review and complaints procedure are attached, in accordance with the provisions of the Act.

Yours Sincerely

Nicola Hesketh
Project and Information Coordinator