

Nicola Hesketh  
Project and Information Co Ordinator

**Our Ref: FOI4419/NH/02**  
**Please ask for: Nicola Hesketh**  
**Direct dial: 01827 709 587**  
**E-mail: FOImailbox@tamworth.gov.uk**

[Name Redacted]  
Barracuda

21<sup>st</sup> March 2017

Dear [Name Redacted]

### **Freedom of Information – Request for Information**

With regards to your recent enquiry for information held by the Authority under the provisions of the Freedom of Information Act. Please find the information you requested below with reference in the box to your original enquiry for clarity where multiple answers are required.

#### **Details of Your Request**

*Under the Freedom of Information Act 2000 I seek the following information about the Department's cyber security strategy:*

1. *Has your department been a victim of Ransomware?*
2. *If Yes - did you pay to release your data?*
3. *If yes, How much did you pay?*
4. *If no, how did you gain back control of your data?*
  
5. *Do you have the following in place:*
  - a. *Backup – if yes*
    - I. *What software do you use?*
    - II. *When does your maintenance expire?*
    - III. *How many TB of Data do you back up?*
  - b. *Firewall – if yes:*
    - I. *What firewall do you use?*
    - II. *When does maintenance expire?*
6. *What Email system do you use, how many users?*
7. *Are you planning to migrate to Microsoft Office 365?*
  - a. *If yes, why?*
  - b. *Will you be adding extra security to this?*
8. *What email security solution do you use?*
9. *Do you use a public cloud provider, if so which one?*
  - a. *How do you secure the data in the cloud?*

**The response to your request as follows:**

1. **No**
2. **N/A**
3. **N/A**

- 4. N/A
- 5.
  - a. Yes
    - I. EMC Networker (moving to Arcserve Q2)
    - II. July 2017
    - III. 15
  - b.
    - I. Various
    - II. At various times
- 6. Exchange/Outlook
- 7. Yes
  - a. flexibility
  - b. To be decided
- 8. Sophos
- 9. No
  - a. N/A

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Tamworth Borough Council,  
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Lichfield Street,  
Tamworth,  
B79 7BZ

Details of Tamworth Borough Council's internal review and complaints procedure are attached, in accordance with the provisions of the Act.

Yours Sincerely

Nicola Hesketh  
Project and Information Coordinator