

Nicola Hesketh  
Project and Information Co Ordinator

**Our Ref: FOI4886/NH/02**  
**Please ask for: Nicola Hesketh**  
**Direct dial: 01827 709 587**  
**E-mail: FOImailbox@tamworth.gov.uk**

[Name Redacted]  
Which? Limited  
2 Marylebone Road  
London  
NW1 4DF

15<sup>th</sup> January 2018

Dear [Name Redacted]

### **Freedom of Information – Request for Information**

With regards to your recent enquiry for information held by the Authority under the provisions of the Freedom of Information Act. Please find the information you requested below with reference in the box to your original enquiry for clarity where multiple answers are required.

#### **Details of Your Request**

*I am writing to you under the Freedom of Information Act 2000 to request the following information from your Council Tax department:*

- 1. What payment methods do you accept for the payment of council tax at present?*
- 2. What payment methods will you accept for payment of Council tax from 13 January 2018?*
- 3. How much do/did you charge residents to pay council tax by debit card before 13 January 2018?*
- 4. How much do/ did you charge residents to pay council tax by credit card before 13 January 2018?*
- 5. How much will you charge residents to pay council tax by debit card from 13 January 2018?*
- 6. How much will you charge residents to pay council tax by credit card from 13 January 2018?*

#### **The response to your request as follows:**

- 1. This information is considered publically available on our website at: <https://www.tamworth.gov.uk/council-tax> therefore an exemption under Section 21 of the FOI Act is applied to this part of your request.**
- 2. Same as prior to 13/01/18**
- 3. £0.00**

4. This information is considered publically available on our website at: <https://www.tamworth.gov.uk/council-tax> therefore an exemption under Section 21 of the FOI Act is applied to this part of your request.

5. £0.00

6. £0.00

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This council also believes in transparency of information, this includes requests made under the Freedom of Information Act and the Environmental Information Regulations and we reserve the right to publish these requests in our Disclosure Log along with the response, the requestors name and/or company where the information is requested on a regular basis. Care shall be taken not to publish your email address or physical address where it is considered personal information as defined under the Data Protection Act 1998.

Project and Information Coordinator,  
Tamworth Borough Council,  
Marmion House,  
Lichfield Street,  
Tamworth,  
B79 7BZ

Details of Tamworth Borough Council's internal review and complaints procedure are attached, in accordance with the provisions of the Act.

Yours Sincerely

Nicola Hesketh  
Project and Information Coordinator