

Nicola Hesketh  
Project and Information Co Ordinator

**Our Ref: FOI5195/NH/03**  
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CF10 3AG

15<sup>th</sup> June 2018

Dear [Name Redacted]

### **Freedom of Information – Request for Information**

With regards to your recent enquiry for information held by the Authority under the provisions of the Freedom of Information Act. Please find the information you requested below with reference in the box to your original enquiry for clarity where multiple answers are required.

#### **Details of Your Request**

*How many properties are you responsible for?*

*If you have outsourced your social housing provision to another body or bodies, what is/are the name and contact details of the body or bodies?*

*What percentage of your housing stock has cavity wall insulation been installed into?*

*What percentage of your housing stock has external wall insulation been installed onto?*

*How many disrepair claims have been made by tenants, house holders in the past 5 years due to poor property condition?*

*How many disrepair claims have been made by tenants, house holders in the past 5 years due to cavity wall insulation?*

*How many disrepair claims have been made by tenants, house holders in the past 5 years due to external wall insulation?*

*How many damp, condensation and mould complaints have been made by tenants, house holders since 1st January 2012, by year?*

*What is the value of financial settlements made to claimants since 1st January 2012, by year?*

*What is the value of financial settlements made for litigation cases relating to cavity wall insulation since 1st January 2012, by year?*

*What is the value of financial settlements made for litigation cases relating to external wall insulation since 1st January 2012, by year?*

*How many cavity insulation extractions have you undertaken or have been undertaken on your behalf since 1st January 2012, by year?*

*Do you have a current cavity extraction project/s being undertaken?*

*Do you have a current external wall insulation scheme/s being undertaken?*

*Do you have a current cavity wall insulation scheme/s being undertaken?*

The response to your request as follows:

How many properties are you responsible for? **Property count is 4260 as of 12<sup>th</sup> June 2018. This is only valid as of today and will change as we sell/acquire units.**

If you have outsourced your social housing provision to another body or bodies, what is/are the name and contact details of the body or bodies? – **Housing Management**

What percentage of your housing stock has cavity wall insulation been installed into? – **Information not held**

What percentage of your housing stock has external wall insulation been installed onto? – **Information not held**

How many disrepair claims have been made by tenants, house holders in the past 5 years due to poor property condition? – **4**

How many disrepair claims have been made by tenants, house holders in the past 5 years due to cavity wall insulation? – **None**

How many disrepair claims have been made by tenants, house holders in the past 5 years due to external wall insulation? – **None**

How many damp, condensation and mould complaints have been made by tenants, house holders since 1st January 2012, by year? –

2011/12	2012/13	2013/14	2014/15	2015/16	2016/17	2017/18
10	9	15	9	12	12	16

What is the value of financial settlements made to claimants since 1st January 2012, by year? – **Disrepair claims = 0**

What is the value of financial settlements made for litigation cases relating to cavity wall insulation since 1st January 2012, by year? – **0**

What is the value of financial settlements made for litigation cases relating to external wall insulation since 1st January 2012, by year? – **0**

How many cavity insulation extractions have you undertaken or have been undertaken on your behalf since 1st January 2012, by year? – **None**

Do you have a current cavity extraction project/s being undertaken? – **No**

Do you have a current external wall insulation scheme/s being undertaken? – **No**

Do you have a current cavity wall insulation scheme/s being undertaken? – **No**

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Details of Tamworth Borough Council's internal review and complaints procedure are attached, in accordance with the provisions of the Act.

Yours Sincerely

Nicola Hesketh  
Project and Information Coordinator