

Privacy Notice Last updated: May 2018

The following information applies to The Mobile Homes Site Licensing.

Data Controller:

Tamworth Borough Council Marmion House Lichfield Street Tamworth Staffordshire B79 7BZ

Data Protection Officer:

Nicola Hesketh
Tamworth Borough Council
Marmion House
Lichfield Street
Tamworth
Staffordshire
B79 7BZ

Email: data-protection@tamworth.gov.uk

Retention:

Records are kept in accordance with the Council's disposal schedule and we will not keep your information for longer than necessary. Our Retention Schedule can be found at:

https://www.tamworth.gov.uk/sites/default/files/privacy/Retention-Schedule.pdf

Rights: You have certain rights under UK Data Protection law including:

- The right to be informed
- The right of access to your personal data
- The right of rectification (to have any inaccuracies corrected)
- The right of erasure (to have your records deleted)
- The right to restrict processing
- The right to data portability
- The right to object
- Rights in relation to automated decision making and profiling

All rights may not be available to you in all circumstances. Further information about your rights is available on our website at: http://www.tamworth.gov.uk/privacy-notice or the ICO Website at: https://ico.org.uk/for-organisations/guide-to-the-general-data-protection-regulation-gdpr/individual-rights/

Information Collected

Name
Address
Date of Birth
Contact Information
Financial information
Proof of address
Proof of identification
Criminal information

Purpose Collected

Allow us to carry out checks on the site and its compliance with standards as set out in the Mobile Homes Act 2013.

Allow us to carry out checks on your eligibility to hold a Mobile Home Site License as set out in the Mobile Homes Act 2013 and Rehabilitation of Offenders Act 1974.

To provide administration necessary the processing of a Mobile Home Site License application and/or for the issuing of a Mobile Home Site Licence.

To provide monitoring of licences, deal with complaints or any charging issues.

Legal Purpose

We will only use your personal information when the law allows us to. Most commonly we will use your personal information under **Legal Obligation** as the processing is necessary for us to comply with the law namely:

The Mobile Homes Act 2013

Some of your information may also be used:

- to safeguard adults, and children under the Children's Act 1989
- for the prevention and detection of fraud under Digital Economy Act 2017 (Part 5)
- to ensure the electoral register is accurately maintained in accordance with Section 9A of the Representation of the People Act
- to assist debt management of assist with the collection of money owing to the borough council such as rent, council tax, or other sundry debts

Third Parties we might share information with

We will share your personal information with third parties where required by law or where it is necessary to administer your application. Examples of the organisations we may need to share information with are below, this list is not exhaustive:

Tamworth Borough Council Tenancy Services Tamworth Borough Council Environmental Health Tamworth Borough Council Revenues Department Tamworth Borough Council Elections Department Tamworth Borough Council Planning Department Tamworth Borough Council Benefits Team Tamworth Borough Council Finance Department Tamworth Borough Council Audit Department Staffordshire County Council **HM Revenues and Customs** Staffordshire Police Staffordshire Fire and Rescue Office of Fair Trading Other local authorities Your mortgage lender Your insurance company

Some of your information will be available to the public as part of the Register of Licences.

Third Party Service Providers – Which third parties process my personal information?

Third-Party Service Providers are companies who process your information on Tamworth Borough Council's behalf.

The following third-parties process personal information about you for the following purposes:

M3– The Council's IT provider M3 may have to access to your personal information on occasions where there is a fault

How secure is my information with third-party service providers?

All our third-party service providers are required to take appropriate security measures to protect your personal information in line with the GDPR regulations. Our third-party service providers are not permitted to use your personal data for their own purposes. We only permit them to process your personal data for specified purposes and in accordance with our instructions.

Your personal data is processed (including storage) within the European Economic Area only.

More information

Tamworth Borough Council's Privacy Notice can be found at: http://www.tamworth.gov.uk/privacy-notice or a hard copy provided upon request.

If you have a concern about the way that we are collecting or using your personal data, we ask that you contact us in the first instance. Alternatively, you can <u>contact the Information</u> Commissioner's Office.

This Privacy Notice may change from time to time and will be subject to annual review. The last known update/review date can be located at the top of the page.

By regularly reviewing this page you will ensure that you are always aware of what information we collect, how we use it and under what circumstances, if any, we share it with others.