

Nicola Hesketh  
Project and Information Coordinator

**Our Ref: FOI3719/NH/02**  
**Please ask for: Nicola Hesketh**  
**Direct dial: 01827 709 587**  
**E-mail: FOImailbox@tamworth.gov.uk**

[name and address redacted]

11<sup>th</sup> January 2016

Dear [name redacted]

### **Freedom of Information – Request for Information**

With regards to your recent enquiry for information held by the Authority under the provisions of the Freedom of Information Act. Please find the information you requested below with reference in the box to your original enquiry for clarity where multiple answers are required.

#### **Details of Your Request**

- 1) Please can you state the names of your current providers of Enforcement (Bailiff) Services for Revenues (Council Tax and NNDR) and/or Parking services?
- 2) Please can you state whether this work is let through a contract or an SLA?
- 3) What was the start date for the contract or SLA for each of these providers and services and when is it due to end?
- 4) Is there any provision to extend the contract, and if so, for how long?
- 5) How many warrants and/or liability orders were sent to Enforcement Agencies for each of these services in the financial years ending March 2014 and 2015?
- 6) Do the Enforcement Agents provide any debt collection service for you? Which debts do they collect on your behalf?

#### **The response to your request as follows:**

- 1) **Bristow & Sutor and Rossendales for Council Tax and NNDR.**
- 2) **Contract**
- 3) **Start date April 2007. End date March 2017 (subject to review or alternatively the option to join the Stoke Framework this year).**
- 4) **Yes as above**
- 5) **NNDR was 100 referrals in 2013/14 & 84 in 2014/15  
CT was 1,613 in 2013/14 & 2,070 in 2014/15**
- 6) **As above**

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Tamworth Borough Council,  
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Details of Tamworth Borough Council's internal review and complaints procedure are attached, in accordance with the provisions of the Act.

Yours Sincerely

Nicola Hesketh  
Project and Information Coordinator