

Nicola Hesketh
Project and Information Coordinator

Our Ref: FOI3721/NH/02
Please ask for: Nicola Hesketh
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[name redacted]

18th January 2016

Dear [name redacted]

Freedom of Information – Request for Information

With regards to your recent enquiry for information held by the Authority under the provisions of the Freedom of Information Act. Please find the information you requested below with reference in the box to your original enquiry for clarity where multiple answers are required.

Details of Your Request

1. What Financial Management/ERP System does the council use?
2. Does the system include a HR/Personnel module?
3. How many users access the system across the council?
4. Where is the system physically located and run – i.e. is it in house or hosted remotely (via the Cloud)?
5. When did the contract commence and when will it expire?
6. Who is the person responsible for the system (name & title)?
7. Do you intend to evaluate alternative solutions when the contract expires?
8. Are you in a shared service for either ICT or Financial Management/ERP?
 - i. If yes, what is the nature of the shared service?
 - ii. If no, what plans do you have for shared service/partnership working?

If the Finance system is run/managed in-house:

9. What is the annual software (licence and support) charge payable to the Financial Management/ERP system provider?
10. What was the initial capital cost of the system payable to the supplier?

If the Finance system is hosted remotely (via the cloud):

11. How are the annual charges made up (software licence/support charge, hosting charge etc.)?

The response to your request as follows:

1. eFinancials
2. No
3. 60 concurrent

4. In House
5. 01/05/12 initial 5 years but can be extended
6. Roger Bennett, Operations Accountant
7. This will be determined nearer the time
8. No

If the Finance system is run/managed in-house:

9. Section 21 Exemption is applied in this case as the information is already publicly available by other means on our website at:

Spends: <http://www.tamworth.gov.uk/budgets>

Disclosure log <http://www.tamworth.gov.uk/disclosure-log>

Tenders and contracts: <http://www.tamworth.gov.uk/tenders-and-contracts>

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If the Finance system is hosted remotely (via the cloud):

11. N/A

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Marmion House,
Lichfield Street,
Tamworth,
B79 7BZ

Details of Tamworth Borough Council's internal review and complaints procedure are attached, in accordance with the provisions of the Act.

Yours Sincerely

Nicola Hesketh
Project and Information Coordinator