

Nicola Hesketh
Project and Information Coordinator

Our Ref: FOI3737/NH/02
Please ask for: Nicola Hesketh
Direct dial: 01827 709 587
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[name redacted]
The Card Processing Advisory Service
Independent reports department
2nd Floor
145-157 St John Street
London
EC1V 4PY

27th January 2016

Dear [name redacted]

Freedom of Information – Request for Information

With regards to your recent enquiry for information held by the Authority under the provisions of the Freedom of Information Act. Please find the information you requested below with reference in the box to your original enquiry for clarity where multiple answers are required.

Details of Your Request

1. *At the time of receiving this request, are all of your merchant accounts (the facilities for accepting payments from the public by credit / debit cards) fully compliant with the PCI DSS requirements?*
2. *If your systems ARE compliant, please could you advise the cost of attaining compliance in the following cost areas:*
 - a. *External costs (e.g. consultants, QSA's, project management etc)*
 - b. *Internal costs*
 - c. *Capital costs*
3. *If your systems are NOT YET compliant, please could you indicate ANTICIPATED costs (N.B. If you have not yet quantified these potential costs, then please simply mark as N/A)*
 - a. *Anticipated external costs*
 - b. *Anticipated internal costs*
 - c. *Anticipated capital cost*

The response to your request as follows:

1. *No*
2. *N/A*
3. *N/A*

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Project and Information Co Ordinators,
Tamworth Borough Council,
Marmion House,
Lichfield Street,
Tamworth,
B79 7BZ

Details of Tamworth Borough Council's internal review and complaints procedure are attached, in accordance with the provisions of the Act.

Yours Sincerely

Nicola Hesketh
Project and Information Co Ordinator