

Nicola Hesketh
Project and Information Coordinator

Our Ref: FOI3742/NH/02
Please ask for: Nicola Hesketh
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[name and address redacted]

23rd February 2016

Dear [name redacted]

Freedom of Information – Request for Information

With regards to your recent enquiry for information held by the Authority under the provisions of the Freedom of Information Act. Please find the information you requested below with reference in the box to your original enquiry for clarity where multiple answers are required.

Details of Your Request

1. How many housing complaints did the council receive?
2. How many of these complaints were regarding properties owned or run by private companies or housing associations by council tenants? If logged can you provide the complaint log and which companies/providers they were about?
3. How much did the council pay private companies and landlords to provide housing provision? Can this number be provided for the past 3 years.
4. How many people in temporary accommodation have made complaints?
5. How many new residential units approved by the council were built in the borough in 2015?
6. What is the borough's target for affordable homes?
7. How many people in the borough did the council class as 'intentionally homeless?' Could these numbers be provided for the past three years - if possible with a monthly breakdown.
8. How many people appealed voluntary homelessness decision by asking for a review of the council's decision? Could these numbers be provided for the past three years - if possible with a monthly breakdown.
9. How many housing developments are expected to be completed in 2016 and how many involved a renegotiation on the number of affordable housing units?

The response to your request as follows:

1. 2014 – 2015 213 complaints received in Landlord services. 2015 – 2016 180 to date 14.01.16
2. N/A
3. £7860 was to private landlords for access to private sector accommodation from our Spend to Save and Repossession Prevention Fund to prevent homelessness, Rough Sleeping and the use of Temporary Accommodation from January 2015 to date.
4. None
5. We record housing completions in financial years. In the period April 2014 to March 2015 there were 61 (net) completions.
6. This information is publicly available on our website at: <http://www.tamworth.gov.uk/core-documents-local-plan> therefore an exemption under Section 21 of the Act is applied in respect of this question
7. These figures are publically available via the Government Live Tables which can be found at the following link <https://www.gov.uk/government/statistical-data-sets/live-tables-on-homelessness> therefore an exemption under Section 21 of the Act is applied in respect of this question
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Lichfield Street,
Tamworth,
B79 7BZ

Details of Tamworth Borough Council's internal review and complaints procedure are attached, in accordance with the provisions of the Act.

Yours Sincerely

Nicola Hesketh
Project and Information Coordinator