

Nicola Hesketh  
Project and Information Coordinator

**Our Ref: FOI3799/NH/02**  
**Please ask for: Nicola Hesketh**  
**Direct dial: 01827 709 587**  
**E-mail: FOImailbox@tamworth.gov.uk**

[name redacted]  
Teepol Products, Murray Road  
Kent  
BR5 3QY

7<sup>th</sup> March 2016

Dear [name redacted]

### **Freedom of Information – Request for Information**

With regards to your recent enquiry for information held by the Authority under the provisions of the Freedom of Information Act. Please find the information you requested below with reference in the box to your original enquiry for clarity where multiple answers are required.

#### **Details of Your Request**

1. *How much your organisation did spends annually basis and over last five years on the cleaning services?*
2. *Is Soft Facility Management (FM) service provided in-house or out sourced, if it out sourced who are the provider of this service, length of the contract and termination date?*
3. *If the soft FM services are provided in-house please provide cost analysis of all chemical cleaning detergent used to clean the commercially and domestically properties and suppliers name.*
4. *Does your organisation use 100% environmentally friendly cleaning products, please state the products?*
5. *Please state within your organisation person responsible for the procurement of the janitorial and cleaning products, please provide contact details.*

#### **The response to your request as follows:**

1.

	2010	2011	2012	2013	2014
Contract Cleaning	14,585.85	18,874.31	17,798.62	21,060.31	24,893.92

2. **In house**

3.

	2010	2011	2012	2013	2014
Cleaning Material	53,626.89	47,526.52	43,037.20	40,211.45	37,631.61

**Regularly supplied by Nobisco through a framework by Birmingham City Council**

4. No information found

5. Facilities Manager – Property Services 01827 709709

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Project and Information Coordinator,  
Tamworth Borough Council,  
Marmion House,  
Lichfield Street,  
Tamworth,  
B79 7BZ

Details of Tamworth Borough Council's internal review and complaints procedure are attached, in accordance with the provisions of the Act.

Yours Sincerely

Nicola Hesketh  
Project and Information Coordinator