

Nicola Hesketh  
Project and Information Co Ordinator

**Our Ref: FOI3967/NH/02**  
**Please ask for: Nicola Hesketh**  
**Direct dial: 01827 709 587**  
**E-mail: FOImailbox@tamworth.gov.uk**

[name redacted]

20<sup>th</sup> June 2016

Dear [name redacted]

### **Freedom of Information – Request for Information**

With regards to your recent enquiry for information held by the Authority under the provisions of the Freedom of Information Act. Please find the information you requested below with reference in the box to your original enquiry for clarity where multiple answers are required.

#### **Details of Your Request**

- 1) *What was the Council Tax collection rate for the Council for the last three years (2015-16, 2014-15 and 2013-14)?*
- 2) *What were the costs over the past three years of Council Tax debt recovery, per pound recovered, and how has this figure been calculated?*
- 3) *Please provide details of any initiatives, both current or planned, to use behavioural insights or other specialist communications to increase Council Tax collection rates.*

#### **The response to your request as follows:**

1. **2015-16 = 97.9%, 2014-15 = 97.7%, 2013-14 = 97.6%**
2. **This information is considered publically available at: <http://www.tamworth.gov.uk/budget-book-and-reports> Therefore it is considered that this information is exempt under Section 21 of the Freedom of Information Act 2000 where we are not obliged to provide the information again where it is already publicly available by other means. £2,548,077.43 for 13/14, £2,560,026.49 for 14/15 & £2,742,763.33 for 2015/16 is the amount recovered**
3. **Recycling cases & extending searches in trace cases, as well as continuing to make taxpayers aware of the potential to reduce the CT payable through CTRS, exemptions & disregards**

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This council also believes in transparency of information, this includes requests made under the Freedom of Information Act and the Environmental Information Regulations and we reserve the right to publish these requests in our Disclosure Log along with the response, the requestors name and/or company where the information is requested on a regular basis. Care shall be taken not to publish your email address or physical address where it is considered personal information as defined under the Data Protection Act 1998.

Project and Information Coordinator,  
Tamworth Borough Council,  
Marmion House,  
Lichfield Street,  
Tamworth,  
B79 7BZ

Details of Tamworth Borough Council's internal review and complaints procedure are attached, in accordance with the provisions of the Act.

Yours Sincerely

Nicola Hesketh  
Project and Information Coordinator