

Nicola Hesketh
Project and Information CoOrdinator

Our Ref: FOI4011-02
Please ask for: Nicola Hesketh
Direct dial: 01827 709 587
E-mail: foimailbox@tamworth.gov.uk

[Name Redacted]
Liberal Democrats
8-10 Great George Street
London
SW1P 3AE

4th July 2016

Dear [Name Redacted]

Freedom of Information – Request for Clarification

Thank you for your email of 27th June 2016 where you requested information about Contact Centre Calls

From our preliminary assessment, it is clear that we will not be able to answer your request without further clarification.

The Customer Services Department requires further information in order to identify and locate the information you have asked for. In particular, it would be useful to know the period of time the information requested is to cover.

Once you have clarified your request, I will be able to begin to process your request. If I do not receive clarification within three months your request will be considered to have lapsed. (Under section 1(3) of the Freedom of Information Act (FOIA), a public authority need not comply with a request unless any further information reasonably required to locate the information is supplied).

Please remember to quote the reference number above in any future communications, and either return by email to foimailbox@tamworth.gov.uk or to the address below.

Project and Information CoOrdinator,
Tamworth Borough Council,
Marmion House,
Lichfield Street,
Tamworth,
B79 7BZ

Yours Sincerely

Nicola Hesketh
Project and Information CoOrdinator