

Nicola Hesketh
Project and Information Co Ordinator

Our Ref: FOI4049/NH/02
Please ask for: Nicola Hesketh
Direct dial: 01827 709 587
E-mail: FOImailbox@tamworth.gov.uk

[name redacted]

8th August 2016

Dear [name redacted]

Freedom of Information – Request for Information

With regards to your recent enquiry for information held by the Authority under the provisions of the Freedom of Information Act. Please find the information you requested below with reference in the box to your original enquiry for clarity where multiple answers are required.

Details of Your Request

Good afternoon,

Please note that these questions are in relation to Council Tax/Business Rates

1. Please confirm if your printing for Council Tax /Business Rates Annual Billing is outsourced and if so, who to?

1a. If yes, when is this contract up for renewal?

2. Please confirm if your printing for Council Tax / Business Rates Daily / Ad Hoc Billing is outsourced and if so, who to?

2a. If yes, when is this contract up for renewal?

3. Please confirm if your printing for other Revenues and Benefits letters (e.g benefit notification letters, ad hoc correspondence) is outsourced and if so, who to?

3a. If yes, when is this contract up for renewal?

3b. Do you have the ability to send your ad hoc letters to an external print drive in order that this output can be coordinated and dispatched by a third party supplier (i.e Hybrid printing)? If yes, who provides this service?

The response to your request as follows:

In relation to questions 1-3, printing is out sourced to I mail, with the contract due for review and possible extension 2017/2018

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Project and Information Coordinator,
Tamworth Borough Council,
Marmion House,
Lichfield Street,
Tamworth,
B79 7BZ

Details of Tamworth Borough Council's internal review and complaints procedure are attached, in accordance with the provisions of the Act.

Yours Sincerely

Nicola Hesketh
Project and Information Coordinator