

Nicola Hesketh
Project and Information Co Ordinator

Our Ref: FOI4055/NH/02
Please ask for: Nicola Hesketh
Direct dial: 01827 709 587
E-mail: FOImailbox@tamworth.gov.uk

[name redacted]

12th August 2016

Dear [name redacted]

Freedom of Information – Request for Information

With regards to your recent enquiry for information held by the Authority under the provisions of the Freedom of Information Act. Please find the information you requested below with reference in the box to your original enquiry for clarity where multiple answers are required.

Details of Your Request

1. *Do you manage your own parking enforcement or do you outsource it?
1a. If you outsource it, who to? When is this contract due to finish?*
2. *What is the approximate value of your Enforcement Software Contract?*
3. *How many Civil Enforcement Officers do you employ?*
4. *Do you manage the administration of parking appeals yourself or have you outsourced it?
4a. If you outsource it, who to? When is this contract due to finish?*
5. *How many PCN's do you issue per Annum?*
6. *How many Parking Permits do you issue per Annum?*
7. *Please can you tell me what system you use for the case management of your PCN's and parking appeals?*
8. *Please can you tell me when the contract for that system comes to an end and likely procurement timescales if you are re-procure?*

The response to your request as follows:

1. **Predominantly in-house with buy in from the Staffordshire partnership as necessary via Stoke on Trent City Council**
2. **Not known, this is the responsibility of Stoke on Trent Parking Services, if not already done so please direct this part of your request to FOI@stoke.gov.uk or alternatively by post to: Information Rights Team, Corporate Services, Floor 2, Civic Centre, Glebe Street, Stoke-on-Trent, ST4 1HH**
3. **FTE 2 – off street enforcement**
4. **All CPE appeals in Staffordshire managed by Stoke on Trent Parking Services
4a. This is the responsibility of Staffordshire County Council, if not already done so please direct this part of your request to foi@Staffordshire.gov.uk or alternatively by post to: Information Governance Unit**

Staffordshire County Council, Wedgwood Building - Block A, Tipping Street, Stafford, ST16 2DH

5. 2000 approx
6. 500 paid for
7. Mouchel Traffic Support (Stoke on Trent Parking Services)
8. This is the responsibility of Stoke on Trent Parking Services, if not already done so please direct this part of your request to FOI@stoke.gov.uk or alternatively by post to: Information Rights Team, Corporate Services, Floor 2, Civic Centre, Glebe Street, Stoke-on-Trent, ST4 1HH

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Tamworth Borough Council,
Marmion House,
Lichfield Street,
Tamworth,
B79 7BZ

Details of Tamworth Borough Council's internal review and complaints procedure are attached, in accordance with the provisions of the Act.

Yours Sincerely

Nicola Hesketh
Project and Information Coordinator