

Nicola Hesketh
Project and Information Co Ordinator

Our Ref: FOI4056/NH/02
Please ask for: Nicola Hesketh
Direct dial: 01827 709 587
E-mail: FOImailbox@tamworth.gov.uk

[name redacted]
Datatank
Gothic House
Barker Gate
Nottingham
NG1 1JU

9th August 2016

Dear [name redacted]

Freedom of Information – Request for Information

With regards to your recent enquiry for information held by the Authority under the provisions of the Freedom of Information Act. Please find the information you requested below with reference in the box to your original enquiry for clarity where multiple answers are required.

Details of Your Request

Please see attached Original FOI4056

The response to your request as follows:

Please see spreadsheet attached

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This council also believes in transparency of information, this includes requests made under the Freedom of Information Act and the Environmental Information Regulations and we reserve the right to publish these requests in our Disclosure Log along with the response, the requestors name and/or company where the information is requested on a regular basis. Care shall be taken not to publish your email address or physical address where it is considered personal information as defined under the Data Protection Act 1998.

Project and Information Coordinator,
Tamworth Borough Council,
Marmion House,
Lichfield Street,
Tamworth,
B79 7BZ

Details of Tamworth Borough Council's internal review and complaints procedure are attached, in accordance with the provisions of the Act.

Yours Sincerely

Nicola Hesketh
Project and Information Coordinator

Name of Local Authority	Tamworth Borough Council	Name
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Housing Stock		
Does your authority have its own social housing stock?	Yes	Yes/No
Please state the number of properties you own	4371	Number
How many shared properties do you have?	0	Number
How many sheltered houses do you have?	365	Number
How many supported houses do you have?	20	Number
How many applicants are on your current waiting list?	1578	Number

Tenancy Misuse & Fraud		
Do you actively investigate tenancy misuse and fraud?	Yes	Yes/No
Do you use external data provider or supplier to help identify tenancy misuse?	Yes	Yes/No
How many cases have you investigated under POSHFA in the past 12 months?	4	Number
How many misused properties have you recovered in the past 12 months?	None misused	Number
Do you investigate illegal subletting?	Yes	Yes/No
Do you investigate Right to Buy applications for fraud?	Yes	Yes/No
Which Housing Associations do you have nomination rights with?	Derwant, Bromford, Metropolita	Text
How many ASB cases have you had in the last 12 months?		Number
How many ASB cases have you prosecuted in the last 12 months?	3	Number
Do you debt profile tenants in rent arrears?	no	Yes/No
Do you try to trace tenants who have absconded?	Yes	Yes/No

Fraud Investigation Team		
Do you have a dedicated fraud investigation team?	yes	Yes/No
How many fraud investigators do you have?	1	Number
How many housing officers do you have?	0	Number
Do you provide investigation & prosecution services to other housing providers?	no	Yes/No

Fraud Case Management System

Do you use a fraud case management system?
Was it developed in-house?
Have you purchased a product?
Who supplies your current fraud case mangement system?

no

Yes/No
Yes/No
Product Name
Supplier Name

Memberships

Are you a member of the Tenancy Fraud Forum?
Are you a Member of NAFN - National Anti Fraud Network?
Are you a member of TEICCAFF
Are you a member of LAIOG?
Are you a member of CIH?

no
Yes
yes
yes
No

Yes/No
Yes/No
Yes/No
Yes/No
Yes/No

Contact Details

Who is responsible for fraud investigation at your organisation?

andrea-duke@tamworth.gov.uk
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01827 709541

email,
telephone no.

as at 25/7/16

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