

Nicola Hesketh
Project and Information Co Ordinator

Our Ref: FOI4114/NH/02
Please ask for: Nicola Hesketh
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[name redacted]

30th September 2016

Dear [name redacted]

Freedom of Information – Request for Information

With regards to your recent enquiry for information held by the Authority under the provisions of the Freedom of Information Act. Please find the information you requested below with reference in the box to your original enquiry for clarity where multiple answers are required.

Details of Your Request

Question 1: Do you have a disaster recovery plan in place to protect data?

Answer: Yes_ No_ Don't know_

Question 2: Have you got a set time in which you have to recover lost data by?

Answer: Yes_ No_ Don't know_

Question 2a: If yes, how long is this period?

Answer: Less than 1 hour_ 1-2 hours_ Half a day_ 1 day or more_ Other (please state)_ Don't know_

Question 3: Is there an agreement in place between the council and your current IT provider that states a timeframe for the recovery of lost data?

Answer: Less than 1 hour_ 1-2 hours_ Half a day_ 1 day or more_ Other (please state)_ Don't know_

Question 4: In the last 12 months, how many times have you had to use a disaster recovery plan and how long did it take you to recover data?

Answer:

Question 5: In the next 12 months, does your council plan to increase, decrease or not change spending on disaster recovery?

Answer: Increase_ Decrease_ No change_ Don't know_

Question 6: Do you have a central resource to manage your disaster recovery across multiple departments?

Answer: Yes_ No_ Don't know_

The response to your request as follows:

Yes

No

N/A

None

No Change

Managed by ICT

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Details of Tamworth Borough Council's internal review and complaints procedure are attached, in accordance with the provisions of the Act.

Yours Sincerely

Nicola Hesketh
Project and Information Coordinator