

Nicola Hesketh
Project and Information Co Ordinator

Our Ref: FOI4132/NH/02
Please ask for: Nicola Hesketh
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[name redacted]
CBRE Ltd
Henrietta House
Henrietta Place
London
W1G 0NB

10th October 2016

Dear [name redacted]

Freedom of Information – Request for Information

With regards to your recent enquiry for information held by the Authority under the provisions of the Freedom of Information Act. Please find the information you requested below with reference in the box to your original enquiry for clarity where multiple answers are required.

Details of Your Request

*The name of the current business rate (NDR) database system used for the administration, collection, enforcement and valuation of your Authorities commercial hereditaments,
How long has the business rate section used this system
If for less than 5 years please confirm the name of the previous NNDR database system*

The response to your request as follows:

Capita Revenues & Benefits Efficiency Version, in use by Tamworth Borough Council since 1998

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Project and Information Coordinator,
Tamworth Borough Council,
Marmion House,
Lichfield Street,
Tamworth,
B79 7BZ

Details of Tamworth Borough Council's internal review and complaints procedure are attached, in accordance with the provisions of the Act.

Yours Sincerely

Nicola Hesketh
Project and Information Coordinator