

Nicola Hesketh
Project and Information Co Ordinator

Our Ref: FOI4209/NH/02
Please ask for: Nicola Hesketh
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[name redacted]

28th November 2016

Dear [name redacted]

Freedom of Information – Request for Information

With regards to your recent enquiry for information held by the Authority under the provisions of the Freedom of Information Act. Please find the information you requested below with reference in the box to your original enquiry for clarity where multiple answers are required.

Details of Your Request

I hope this e-mail finds you well. My name is [name redacted] and my e-mail is [email redacted]

I would like to request information your council has on indicators of street cleanliness for your local authority's streets (for example, NI195, BV199a and other indicators would all be acceptable/welcome) for 2014/15.

Specifically, I would like details of the measurement method you use for assessing street cleanliness (such as NI195, BV199a, or a brief description of the measure used) and the scores for all components of the measure for the local authority as a whole. Please note, we do not need the scores for each of the streets. Rather, we want an aggregate statistic for the whole council area. For example, a common statistic would be 'the proportion of streets which are the responsibility of the council that meet a satisfactory level of street cleanliness'. I would then like an explanation of the standard and methodology of measurement used. Please feel free to make that description relative to the NI195 measurement methodology, since I understand this well.

If it is possible to provide the same assessment for 2009/10, I would welcome that. However, I would ask that you prioritise the 2014/15 data.

The response to your request as follows:

The measure Tamworth Borough Council use for Street Cleanliness is NI195 and we use the Keep Britain Tidy Standard LEQ Survey (Local Environmental Survey of England) for Collecting and Reporting of Data.

The methodology and reports from that data capture can be found on:

<http://www.keepbritaintidy.org/leqseitemdefinitions/1615>

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Details of Tamworth Borough Council's internal review and complaints procedure are attached, in accordance with the provisions of the Act.

Yours Sincerely

Nicola Hesketh
Project and Information Coordinator