

Nicola Hesketh  
Project and Information Co Ordinator

**Our Ref: FOI4924/NH/02**  
**Please ask for: Nicola Hesketh**  
**Direct dial: 01827 709 587**  
**E-mail: FOImailbox@tamworth.gov.uk**

[Name Redacted]

31<sup>st</sup> January 2018

Dear [Name Redacted]

### **Freedom of Information – Request for Information**

With regards to your recent enquiry for information held by the Authority under the provisions of the Freedom of Information Act. Please find the information you requested below with reference in the box to your original enquiry for clarity where multiple answers are required.

#### **Details of Your Request**

*I want to make a Freedom of Information request, could you please send me the following information with regards to the organisation's Mobile Phones contract. You may have received the same request in the past and this information sent has now expired and I require an update as soon as possible for the following information:*

*If there is more than one provider please split all the information including the annual average spend, number of users, duration, contract dates and internal contact details.*

- 1. Network Provider(s) - Please provide me with the network provider name e.g. EE, Telefonica, Vodafone, Three*
- 2. Annual Average Spend- Can you please provide me with the average annual spend over the 3 years. If this is a new contract can you please provide the estimated annual spend.*
- 3. Number of Connections- Number of connections for each network provider.*
- 4. Duration of the contract- please state if the contract also includes contract extensions for each provider.*
- 5. Contract Start Date- please can you provide me with the start date of the signed agreement. Please do not provide me with the framework contract date I require the contract dates of the signed agreement.*
- 6. Contract Expiry Date- please can you provide me with the expiry date of the signed agreement. Please do not provide me with the framework contract date I require the contract dates of the signed agreement. If the contract is rolling please state.*
- 7. Contract Review Date- Please can you provide me with a date on when the organisation plans to review this contract.*
- 8. The person within the organisation responsible for this particular contract. Can you send me the full contact details Contact Name, Job Title, Contact Number and direct email address for each network provider? If full contact details cannot be provided please send me their actual job title.*

*If the mobile phone contract is provided by a managed contract please provide me with the actual name of the network provider along with the number of connections and the internal contact from within the organisation responsible for this contract.*

*Please can you provide me with the latest information- If the organisations are currently out to tender please can you also state the approx. date of the award along with the information above.*

*Also if the contract in the response has expired / rolling please can you provide me with further information if available of the organisation's plans going forward with regards to mobiles and the current status?*

*If this contract was awarded within the past three months can you please provide me with a shortlist of suppliers that bid on the contract?*

The response to your request as follows:

1. EE
2. Average per financial year £36,926
3. 205
4. 2 years
5. Adhoc dates dependant on when each handset/tariff contract started
6. Adhoc dates dependant on when each handset/tariff contract expired
7. Currently handset/tariff contracts continue on a rolling contract basis after the initial 2 year period. Review of these is unknown at time of request.
8. Nicola Hesketh – Project & Information Coordinator [Nicola-hesketh@tamworth.gov.uk](mailto:Nicola-hesketh@tamworth.gov.uk)

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Marmion House,  
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Tamworth,  
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Details of Tamworth Borough Council's internal review and complaints procedure are attached, in accordance with the provisions of the Act.

Yours Sincerely

Nicola Hesketh  
Project and Information Coordinator