

Nicola Hesketh  
Project and Information Co Ordinator

**Our Ref: FOI5113/NH/02**  
**Please ask for: Nicola Hesketh**  
**Direct dial: 01827 709 587**  
**E-mail: FOImailbox@tamworth.gov.uk**

[Name Redacted]  
[Address Redacted]

10<sup>th</sup> May 2018

Dear [Name Redacted]

### **Freedom of Information – Request for Information**

With regards to your recent enquiry for information held by the Authority under the provisions of the Freedom of Information Act. Please find the information you requested below with reference in the box to your original enquiry for clarity where multiple answers are required.

#### **Details of Your Request**

*Please can you advise the following in relation to the Tamworth Borough Council operated car park at Spinning School Lane for the most recent 12 months where data is available?*

- *Total number of penalty charge notices issued*
- *Total number of penalty charge notices issued where a pay & display ticket from a neighbouring car park had been purchased (i.e. a ticket from the NCP car park was on display, but this was not valid)*
- *Total number of appeals made for penalty charges at the Spinning School Lane car park*
- *% of appeals that were successful, resulting in the penalty charge notice being cancelled*

*In addition, please can you provide as a benchmark:*

- *Total number of penalty charge notices issued by Tamworth Borough Council in the last 12 months*
- *Total number of appeals made*
- *% of appeals that were successful*

#### **The response to your request as follows:**

- **709 (01/04/17 – 31/03/18)**
- **We do not hold this information.**
- **We do not hold the number of appeals by car park. 709 penalty charge notices were issued on Spinning School Lane Car Park, 520 have been paid, 117 have been cancelled in the period.**
- **This information is not available by car park. Overall 1,007 cases were cancelled of the 4,706 issued = 21%**

- **4706**
- **We received 2422 letters/correspondence in relation to the 4706 penalty charge notices issued. 1007 cases were cancelled. 3218 cases have been paid and 481 cases remain in progress.**

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Details of Tamworth Borough Council's internal review and complaints procedure are attached, in accordance with the provisions of the Act.

Yours Sincerely

Nicola Hesketh  
Project and Information Coordinator