

Derek Bolton
Corporate Information Security Manager

Our Ref: FOI3489/DB/02
Please ask for: Derek Bolton
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[Name redacted]

Sky News
7 Grant Way
Isleworth
TW7 5QD

13th July 2015

Dear [Name Redacted]

Freedom of Information – Request for Information

With regards to your recent enquiry for information held by the Authority under the provisions of the Freedom of Information Act. Please find the information you requested below with reference in the box to your original enquiry for clarity where multiple answers are required.

Details of Your Request

*From 2013 to the current date, please can you provide a yearly breakdown of the following information?
Number of licenses*

- 1) The number of a) taxi / Hackney Carriage and b) private hire licences issued in your licencing area.
Exemption to requirements to carry guide or assistance dogs*
- 2) The number of certificates issued to a) hackney carriage / taxi and b) private hire licensees exempting drivers from carrying guide or assistance dogs*
- 3) In your licensing area, Is a GP's note considered sufficient evidence for the issue of an exemption certificate under S169 and S171 of the Equality Act 2010?
Complaints, prosecutions and enforcement action*
- 4) How many complaints or allegations were made against a) hackney carriage / taxi drivers and b) private hire drivers for refusing to carry a guide or assistance dog?*
- 5) How many a) hackney carriage / taxi and b) private hire drivers did you prosecute for refusing a guide or assistance dog in each year and how many of these resulted in conviction?.*
- 6) How many a) hackney carriage / taxi and b) private hire drivers did you take enforcement action against for refusing to carry guide or assistance dogs?*
- 7) Do you have a policy in your licensing area whether or not to prosecute drivers believed to have refused guide or assistance dogs? If so, please can you confirm whether you do prosecute where appropriate or whether you have a policy to dispose of cases in any other way.*

The response to your request as follows:

We only hold on record the current year, although you may find information on previous years contained within FOI requests located in our Disclosure log at:

<http://www.tamworth.gov.uk/disclosure-log>

- 1) Hackney Carriages = 125, Private Hire = 79**
- 2) 1**
- 3) Yes**
- 4) 0**
- 5) 0**
- 6) 0**
- 7) No**

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The Corporate Information Security Manager,
Tamworth Borough Council,
Marmion House,
Lichfield Street,
Tamworth,
B79 7BZ

Details of Tamworth Borough Council's internal review and complaints procedure are attached, in accordance with the provisions of the Act.

Yours Sincerely

Derek Bolton
Corporate Information Security Manager