

Derek Bolton
Corporate Information Security Manager

Our Ref: FOI3513/DB/02
Please ask for: Derek Bolton
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[Name Redacted]
Centrepoint

07th August 2015

Dear [Name Redacted]

Freedom of Information – Request for Information

With regards to your recent enquiry for information held by the Authority under the provisions of the Freedom of Information Act. Please find the information you requested below with reference in the box to your original enquiry for clarity where multiple answers are required.

Details of Your Request

- 1) Do you offer services in your area for young people at risk of homelessness due to family breakdown to prevent them from leaving home?
- 2) If yes, which of the following services do you offer in your area for young people at risk of leaving home due to family breakdown to prevent them from leaving home? (Tick all that apply)
 - a) Family mediation
 - b) Family support (e.g. Troubled Families)
 - c) Parenting support/programmes (for families with teenagers)
 - d) Respite for young people at risk of family breakdown
 - e) Other..... (please specify)
- 3) For each of the service types you have indicated in your answer to question 2, please could you state what the eligibility/ selection criteria are for young people or families seeking access to those services?
 - a) Family mediation
 - b) Family support (e.g. Troubled Families):
 - c) Parenting support/programmes (for families with teenagers):
 - d) Respite for young people at risk of family breakdown:
 - e) Other..... (please specify)
- 4) Please list the service user outcomes which are measured and recorded across each programme type:
 - a) Family mediation
 - b) Family support (e.g. Troubled Families)
 - c) Parenting support/programmes (for families with teenagers)
 - d) Respite for young people at risk of family breakdown
 - e) Other..... (please specify)
- 5) In what percentage of cases during the financial year 2014/15 has youth homelessness been avoided due to your services working with families to prevent family breakdown? (Please provide an exact figure if possible, if not please state where estimates are used)
- 6) How much money is allocated from each of the following budgets to fund services for young people at risk of homelessness due to family breakdown to prevent them from leaving home? What percentage of the overall budget does this account for? (Please provide an exact figure if possible, if not please state where estimates are used)
 - a) Children's services:
 - b) Housing:
 - c) Early intervention grant:
 - d) Troubled Families funding:
 - e) Social Impact Bonds:
 - f) Other..... (please specify)

The response to your request as follows:

1) Yes

2) Mediation

We also offer a nationally recognised Education Programme which goes into schools from Key Stage 1 right through to Sixth Form and College, that works with Young People

to challenge the stereotypes of Homelessness, look at what might cause homelessness and how it might be prevented, and where it cannot be then advice and support to leave home in a managed planned way

- 3) **Mediation – The criteria is that all parties have to be agreeable to the mediation The Schools Programme is offered to all schools free of charge and the only criteria is that they have to be in Tamworth or have pupils who live in Tamworth**
- 4) **In 2014/2015 we did three successful family mediations which resulted in the Young People returning home and they are all still at home. We are unable to determine whether the Education Programme has prevented Homelessness, however in 2014/15 we spoke to approximately 2000 children and this was achieved by delivering 16 sessions in Primary Schools, 4 in senior Schools and 43 in other educational establishments including the local college.**
- 5) **We do not hold any information in relation to this**
- 6) **In 2014/15 £5k was allocated to the Education Programme**

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Details of Tamworth Borough Council's internal review and complaints procedure are attached, in accordance with the provisions of the Act.

Yours Sincerely

Derek Bolton
Corporate Information Security Manager