

Cabinet

Thursday, 18th July 2024

Report of the Leader of the Council

Quarter Four 2023/24 Performance Report

Exempt Information

None

Purpose

This report provides the Committee with an overview of Council performance for the fourth quarter of the 2023-24 financial year (January to March 2024). It reports the position in relation to progress with strategic corporate projects and updates on the financial position, corporate risk, audit, information governance and complaints. Corporate Scrutiny Committee considered the report on 25th June 2024.

Recommendations

It is recommended that Cabinet endorse the content of this report.

Executive Summary

This is the fourth quarterly performance update for the year 2023/ 24.

The report, which is attached at Appendix 1, contains the following sections:

1. Quarter 4 Highlight 2023/24	1
2. Strategic Projects Summary	3
2.1 Corporate Plan 2022 - 2025 Strategic Projects Overview Report	3
2.2 Corporate Plan 2022 - 2025 Strategic Projects Overview at Red or Amber	5
3. Finance	6
3.1 General fund – Actual Spend Summary - Quarter 4	6
3.2 Universal Credit Summary – Quarter 4	9
3.3 Economic Wellbeing	10
3.4 Medium Term Financial Strategy 2023/24 - 2027/28 Monitoring, March 2024	26
3.5 Financial Health Check Report – Provisional Outturn Period 13, March 2024	28
3.6 General Fund Main Variances	32
3.7 Capital Programme Monitoring	47
4. Corporate Risk	57
4.1 Corporate Risks Detailed Summary Quarter 4 2023/24	57
4.2 Detailed Corporate Risk Register Summary 2023/24	59
5. Audit Plan update – End of Quarter 4	79
6. Information Governance Reports	80
6.1 Personal Data Breaches	80
6.2 Freedom of information (FOI) and Environmental Information Regulations (EIR) requests.	81
6.3 Subject Access Requests	82
6.4 Comments, Compliments and Complaints	84
6.5 Detailed view of 2023/24 complaints up to end Quarter 4	85
Appendices	86
Appendix 1 - Strategic Projects Highlight Reports	86

The report also contains Appendix 2 - Quarterly Performance Report – Corporate Scrutiny Discussion log, this document provides Cabinet with the questions asked at Corporate Scrutiny Committee and the responses given.

The quarterly performance report will continue to be developed on a quarterly basis in 2024/25 in line with Scrutiny feedback.

Resource Implications

There are no finance or human resource implications as a direct result of this report.

Legal/Risk Implications Background

An update on corporate risks is contained within the report at Appendix 1.

Equalities Implications

There are no equality implications as a direct result of this report.

Environment and Sustainability Implications (including climate change)

There is no environmental or sustainability implications as a direct result of this report.

Report Author

Zoe Wolicki – Assistant Director People

Appendices

Appendix 1 – Quarter 4 2023-24 Performance Report